

VEHICLE SERVICE CONTRACTS



PROTECT YOUR INVESTMENT

Your RV takes you to exciting adventures. In the event of a mechanical breakdown our RV VSC offers a range of coverage choices so that you can get back on the road. You can have repairs completed at any licensed repair facility and coverage is renewable and transferable to a new owner.



FOR YOUR PEACE OF MIND WE'LL GO THE EXTRA MILE:

24/7 Emergency Roadside Assistance

Battery jump start, flat tire change, fluid delivery and lockout assistance anywhere in the United States or Canada. \$500 maximum benefit per occurrence.*

RV Technical Assistance

A team of certified repair technicians can help with basic troubleshooting and common operation support for things like power problems, various appliance issues and slide out room retraction.*

Mobile Mechanic Service Call

On-site covered repairs performed by a licensed repair technician, up to \$125 per incident.*

Road Hazard Tire Protection

We'll reimburse the cost to repair or, if non-repairable, to replace tires on new RVs when they're damaged as a result of striking a road hazard like glass or metal on a public roadway that results in loss of air.*

Towing & Winch-Out Service

Towing is available for your covered RV, your tow vehicle in the act of towing your RV, and your passenger vehicle being towed by your RV. \$1,000 maximum benefit. Winch-out is available for your covered RV when accessible from a private or public parking lot or paved roadway.*

Trip Interruption

If you break down more than 100 miles away from home and must stay overnight, we'll reimburse food and lodging up to \$500 per occurrence, not to exceed \$100 per day.*

Concierge Service

Full concierge services (where permitted) to make your traveling experience as convenient as possible. This service can help with driving directions, camp ground referral, traffic reports, hotel or restaurant reservations and much more.*

Substitute Transportation Reimbursement

If your motor home is in the shop for a covered repair, we cover substitute transportation for up to six (6) days at a maximum daily rate of \$50.*

* Refer to your contract for complete details regarding coverage, terms, conditions, and exclusions

LEVELS OF COVERAGE

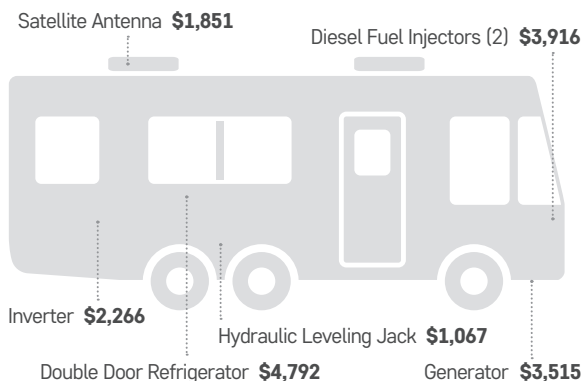
		TotalCare® (Exclusionary) Motor Home	Stated Component Motor Home	TotalCare (Exclusionary) Towable/Box	Stated Component Towable/Box
MOTOR HOME	Engine	✓	✓		
	Transmission	✓	✓		
	Drive Axle/Tag Axle	✓	✓		
	Steering	✓	✓		
	Pneumatic Suspension	✓	✓		
	Suspension	✓	✓		
	Air Conditioning	✓	✓		
	Braking/Air-Hydraulic-ABS	✓	✓		
	Electrical	✓	✓		
	Electronic Ignition	✓	✓		
	Heating/Cooling	✓	✓		
	Fuel Delivery	✓	✓		
	Hot Water Heater	✓	✓	✓	✓
TOWABLE/BOX & MOTOR HOME	Waste System	✓	✓	✓	✓
	Fresh Water System	✓	✓	✓	✓
	Air Conditioner (Roof/Central)	✓	✓	✓	✓
	Range and Oven	✓	✓	✓	✓
	L.P. Gas System	✓	✓	✓	✓
	Heating System	✓	✓	✓	✓
	Refrigerator	✓	✓	✓	✓
	Electrical	✓	✓	✓	✓
	Suspension	✓	✓	✓	✓
	Brakes	✓	✓	✓	✓
	Mechanical Awning Components	✓	✓	✓	✓
	Lift Crank System	✓	✓	✓	✓
	Taxes, Fluids and Freon on Repairs as Required	✓	✓	✓	✓
	Auxiliary Power Plant/Generator	✓	✓	✓	✓
	Deluxe Appliance Coverage	✓		✓	
	Slide Out Room Units	✓		✓	
	Hydraulic/Electric Leveling Jacks	✓		✓	

* Exclusionary covers more than 100 additional parts not listed here. If it's not specifically excluded in your contract, it's covered by TotalCare. Non-covered parts that are damaged by covered parts will be covered if you purchase TotalCare coverage.

Bold denotes optional covered parts available with Stated Component Coverage for additional fee.

Motor Home

CHASSIS COMMON REPAIRS



Repair costs are samples of actual covered repairs paid in 2015, using retail parts costs and include \$100 per hour for labor.

Engine

Cylinder head(s), cylinder block, cylinder sleeves/liners. All internally-lubricated parts. Timing belt and tensioners, eccentric shaft; oil pump; oil pan; exhaust manifold(s); intake manifold, engine mounts and cushions; timing cover; valve covers; harmonic balancer; ring gear; flexplate; diesel engine vacuum pump; turbocharger, wastegate, oil cooler.

Transmission

Transmission case; torque converter and all internally-lubricated parts thereof; vacuum modulator; internal linkage; mounts; oil pan; cooler and cooler lines, transmission control pad, control module.

Drive Axle/Tag Axle

Differential housing; final drive housing; and all internally lubricated parts thereof; axle shafts, constant velocity joints; universal joints; drive shafts, hub bearings; center support bearing; bearings.

Steering

Gear housing and all internally-lubricated parts of the steering gear box; rack and pinion gear; power steering pump; main and intermediate steering column shafts and couplings; cooler; power cylinder; pitman arm; idler arm; tie rod and tie rod ends; drag link; control valve and cylinder.

Pneumatic Suspension

Compressor assembly; air dryer; solenoids; relays; height sensors; air-adjustable shock absorbers; air bags; wiring; controller.

Suspension

Strut bar and bushing; upper and lower control arms, shafts, and bushings; upper and lower ball joints; steering knuckles; wheel bearings; hub bearings, stabilizer shaft, linkage, and bushings; kingpin and bushing; spindle and spindle supports; coil and leaf springs.

Air Conditioning

Compressor; clutch and coil; condenser, evaporator; POA valve; accumulator; orifice tube; temperature control programmer; idler pulley and bearing; receiver-dryer; blower motor; high/low/cutoff switches, and pressure cycling switch; expansion valve.

Braking/Air-Hydraulic-ABS

Master cylinder; power assist booster; wheel cylinders; combination valves; hydraulic lines and fittings; power brake cylinder; backing plates; springs, clips and actuators. Air brake compressor, tank, auto bleeder valve, diaphragm, treadle, disc caliper, compensating valve and slack adjusters; abs control unit, actuator and wheel speed sensors, parking brake assembly.

Electrical

Starter; alternator; voltage regulator; distributor; solenoids, relays; manually operated switches, wiper motors; gauges; window motors and regulators; window defrosters, mirror motors and controls; power antenna and motors; seat motors; power door lock actuators; cruise control transducer, servo and engagement switch; turn signal switch; dashboard clock; dual battery paralleling switch, back up alarm.

Electronic Ignition

Electronic ignition control module and all related sensors; electronic engine timing control unit and sensors, electronic spark detonation sensors and controller; coil(s).

Heating/Cooling

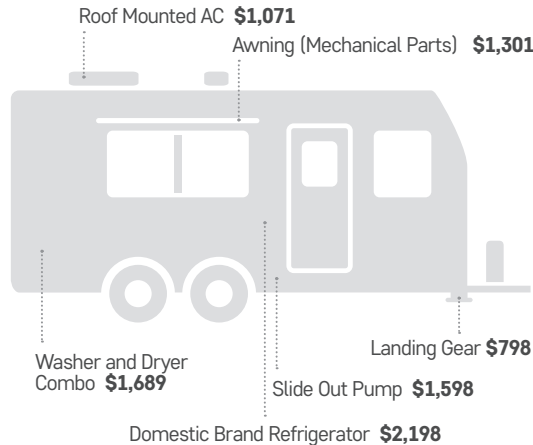
Water pump, including impeller shaft, bearings and bushings; radiator; heater core; thermostat; fan; fan clutch; fan motor and controller module; coolant recovery unit; fan shroud; electric block heater.

Fuel Delivery

Fuel pump; fuel pressure regulator, fuel tanks; metal fuel lines; fuel distributor; fuel injection pump; fuel heater; fuel injectors (excluding contamination); auxiliary tank switch; electronic fuel mixture control unit and sensors.

Motor Home + Towable/Box

BOX COMMON REPAIRS



Repair costs are samples of actual covered repairs paid in 2015, using retail parts costs and include \$100 per hour for labor.

Hot Water Heater

Burner assembly; tank; thermostat; thermocouple; gas valve; electronic ignition assembly; PC board; fittings and connections; heating element, hydronic heating system.

Waste System

Toilet; holding tanks; gate valves and connections.

Fresh Water System

Water pump; compressor; water lines; fittings; faucets; water tank; fittings and connections, shower head.

Air Conditioner (Roof/Central)

Compressor; evaporator; relays; thermostat; condenser; condenser fan, accumulator, expansion valve, receiver dryer, blower motor; high/low cut off switch, pressure cycling switch, PC board.

Range and Oven

Microwave; PC board; ignition assembly; burner assembly; thermostat; thermocouple; burner valves; power hood fan motor(s).

L.P. Gas System

Regulators; valves; gauge; pigtails; L.P. lines; fittings and connections.

Heating System

Furnace; ignitor; burner assembly; thermocouple; gas valve; thermostat; blower motor; PC board; fittings and connections.

Refrigerator

Thermostat; thermocouple; cooling unit; burner assembly; ignitor, control panel; PC board.

Electrical

Ventilation fan(s), battery isolator, power step motor and control module, limit switch, converter/charger, inverter, power control panel.

Suspension

Leaf springs; torsion bar suspension; wheel bearings.

Brakes

Wheel cylinder; hydraulic or electric brake actuator; lines, fittings and connections.

Awnings

Mechanical only (excluding canvas or fabrics).

Lift Crank System

(Factory-installed electric or manual): Cables and pulleys, motor(s), switches; tongue jack; landing legs.

Taxes, Fluids and Freon

On repairs as required.

Auxiliary Powerplant/Generator

(Factory or Factory Authorized Only)

All internally-lubricated parts of the powerplant engine; starter; switches; regulator; generator assembly, power converter; inverter; cylinder head and block, seals and gaskets; PC board, fuel pump.

Optional Covered Parts

Included with TotalCare (Exclusionary) Coverage and available with Stated Component Coverage for an additional fee

Deluxe Appliance Coverage

Dishwasher; in-sink disposal unit; stand-alone freezer; ice maker; trash compactor; central vacuum cleaner system; under-counter coffee maker; convection oven; washer/dryer motor, gearbox and heater unit; rear camera monitor system, VCR, television(s), tape deck(s), CD player(s), AM/FM radio, TV antenna, satellite dish motor and receiver, carbon monoxide detector, alarm sensors, controller and activation panel.

Hydraulic/Electric Leveling Jacks

Motor; pump/jack assembly, control unit, actuators and sensors, lines; fittings; and cylinders; motor, worm gear, tracks, limiting switches and wiring harness; fittings and connections.

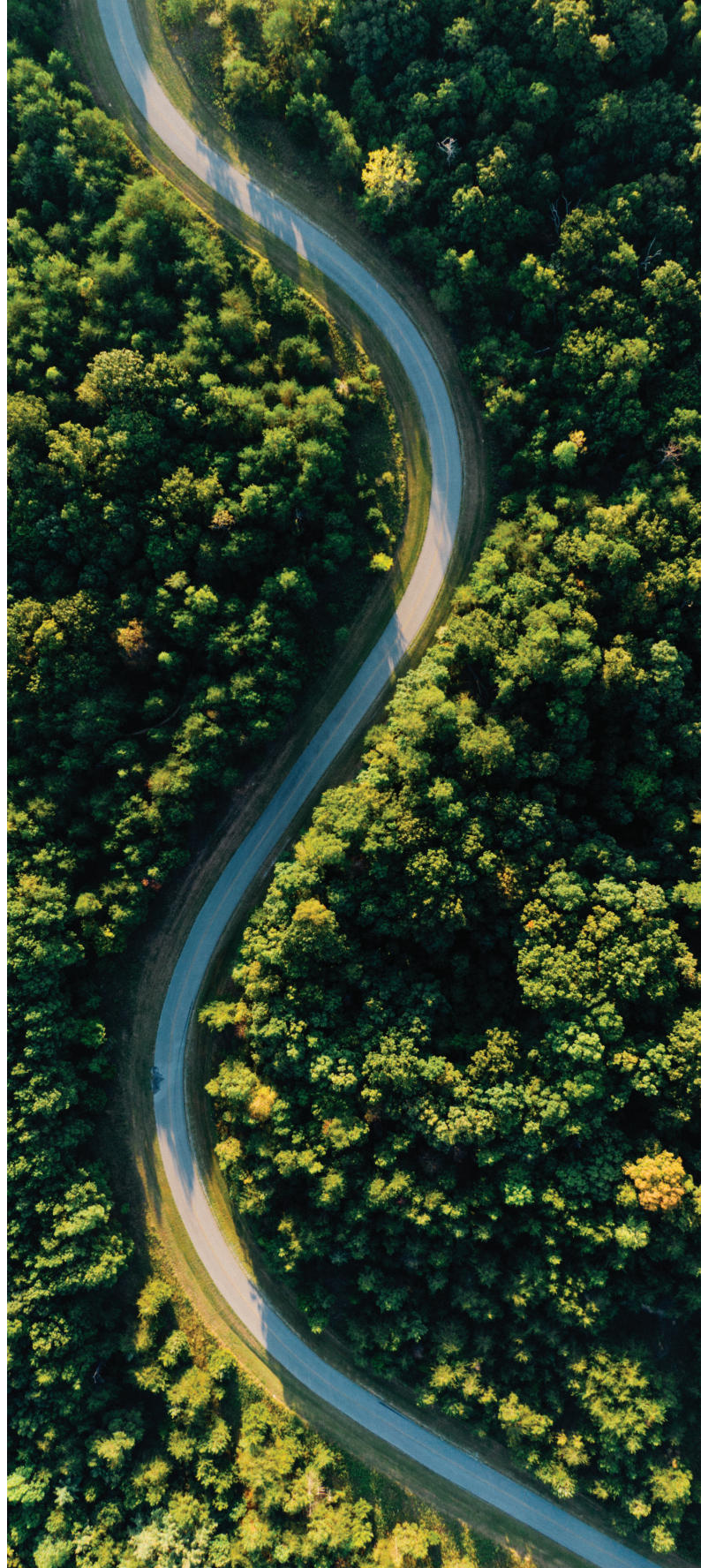
Slide Out Room Units

Pump assembly, control unit, actuators and sensors, lines; fittings; and cylinders; motor, worm gear, tracks, limiting switches and wiring harness; fittings and connections, slideout cables.

What Is Not Covered with TotalCare (Exclusionary)*

- Normal maintenance items and items and parts described in your vehicle's maintenance manual.
- Non-factory installed equipment and components not installed at time of purchase.
- Exterior metal, frame, glass, upholstery
- Cosmetic items like drapery, canvas, fabric, trim, etc
- Damaged or corroded rusted parts

* Refer to your contract for complete details regarding coverage, terms, conditions, and exclusions



Administered by
AUTOMOBILE PROTECTION CORPORATION – APCO

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The Issuing Provider in Florida is Automobile Protection Corporation – APCO under license number 60080. The Issuing Provider in Texas is Warranty Support Services LLC. The Issuing Provider is subject to change.



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This piece is intended for marketing purposes only and is a summary of the benefits offered. Not all plans are available in all areas and coverage may vary by state. Ask your representative for the actual contract for complete terms, conditions, exclusions and state-specific language. Purchase of this coverage is optional and is not required to qualify for financing, purchase, lease or to register a motor vehicle. **Remanufactured or used replacement parts may be used to provide services.**

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